



Meet and greet guests anywhere in the hotel: in their suite, at the lounge bar, by the pool as they enjoy their complimentary drink or during hotel transfer (e.g. boat service, limousine service, etc.).

Butlerfly allows to register IDs, check pro-forma invoices, consent to privacy terms, sign disclaimers and other documents, etc. so that all check-in and check-out operations can be carried out digitally. Butlerfly is a unique piece of “Made in Italy” design in an elegant black leather and can be customized with a personalized logo.



How it works

- The Front Desk Agent places the Passport/ID card on the Butlerfly;
- The Front Desk Agent scans the document with the tablet's camera;
- The guest enter their details (e.g.: e-mail address, phone number, etc.), give the consent to privacy policy terms and sign the reg. card;
- Data are transferred to the PMS;
- Signed documents are saved into the database (local or hosted).

Product presentation video:



Operational video:





Hardware used: PC Tablet Surface GO with Win Pro.

Functional description:

- NP software for the OCR data extraction is installed on the PC Tablet Surface GO;
- The document's details and all the textual data including the guest fiscal codes are captured by the Surface Go through the embedded camera scanner. Through the Oracle certified interface (Opera ID Document Scanning) or via the keyboard emulation interface data are then sent to Opera PMS for the completion of the customer profiles;
- Registration card and customers' information are also displayed on the tablet. Surface GO is also used to collect all privacy consensus/signatures;
- BUTLERFLY meets country specific regulatory requirements also with regards to the format of the file when sending the guest's passport details to the local Authorities;
- BUTLERFLY application has its own documental database (AES encryption is used).

Communication chart:

