Q-Easy consists of a Plexiglass unit, (26 width x 33 depth x 16cm height) characterized by an elegant and modern design that suits every hotel reception, equipped with a Windows SURFACE (tablet wired and/or wi-fi) with digital camera and pen.

Q-easy is interconnected with the front desk's PC and interfaced to the PMS, so that the whole check-in/check-out operation can be carried out digitally.

A single device that scans IDs, displays information, accepts privacy policy terms, captures signatures, and collects personal data and details, all while saving time during check-in and enhancing the guest experience.

How it works

- The receptionist places the ID or PASSPORT on the plexiglass;

- Q-Easy will automatically scan the PASSPORT/ID cards to capture all the relevant data;

- Guest uses the digital pen to read and scroll pages (down or up), sign the registration card and enter new data;

- While the guest inputs data and signs documents, the Front Desk agent can still work without being interrupted;

- Data are transferred to the PMS;

- Signed documents are saved into the database (local or hosted).

Device to place on the desk

Device to place under the desk

Hardware used: PC Tablet Surface GO Win Pro.

Functional description:

- The document's details and all the textual data including the guest fiscal codes are captured by the Surface Go through the embedded camera scanner. Through the Oracle certified interface (Opera ID Document Scanning) or via the keyboard emulation interface data are then sent to Opera PMS for the completion of the customer profiles;

TIMING CHECK IN	Manual	With NP
1 x person	2,30 min	1,03 min
2 x people	3 min	1,27 min
3 x people	3,20 min	1,51 min
4 x people	3,50 min	2,18 min

- Registration card and customers' information are also displayed on the tablet. Surface GO is also used to collect all privacy consensus/signatures;

- The guest's passport information is sent to the local Authorities on a daily basis (files are sent in the format required by the Authorities);

- Q-Easy runs on its own documental database (AES encryption is used).

Communication chart:

Camera scanning

PC Tablet — Hotel GPNS WiFi >>> — Client — HTTPS communication >>> — Oracle PMS Opera

HTTPS communication >>> — ENERJ/NP